

**A selection of positive comments noted when talking to residents about their experience of local/joint committees and the Community Partnerships Team:**

'I find the committee helpful. I'm pleased with the informal question time. It's good I can ask a supplementary question. I usually get helpful replies. I was interested by the range of topics discussed.

'The rule changes around petitions and more public engagement two years ago are very worthwhile'.

'[Even though I didn't get the result I wanted], I felt it was democracy in action'

'I think the committee is well run and feel the increased public engagement is very important. I feel that the public are listened to'. 'Applaud the committees for allowing informal questions'.

It's good forum to bring issues to the council's attention that need a wider solution than you can get by reporting it online

'I feel that issues are dealt with correctly and given due consideration. I usually come away quite satisfied'.

'I understand why it takes time to get the end result even if the committee say yes - has to be planned and budgeted for'

'I'm pleased with the support from CPCOs and keeping me updated. I'm pleased with the support from my county councillor'. Councillor always responds and arranges to meet and discuss'

'Very helpful and efficient. A seat was put by for me, and I was shown how to use the microphone'

My CPCO is very helpful, very calm, consistent in communication and reliable

[The CPCO] Always comes back to me promptly, providing an excellent standard of care for residents'

'The [new] decision tracker is an excellent way of keeping us updated on progress after the meeting'

'First class service, very helpful, nothing was too much trouble'

'The meeting was well run and efficient'

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